**Field Service Engineer**

**Position: Full Time**

**Benefits: Medical, dental, vision, 401k w/company match (begins on date of hire), vacation, sick time, short term/long term disability, life insurance (no cost to employee), tuition reimbursement, employee discounts, gym discounts, annual service awards, 12 paid holidays, and much more**

**How to apply:** [**www.mt.com**](http://www.mt.com) **– about us – jobs & Careers**

**Summary:** Mettler Toledo Safeline is seeking Field Service Engineers to provide World Class technical onsite support, installation, set up, and repairs for our X-ray and metal detector product lines. This role is responsible for managing all aspects of field service support including; communications between customers and service department, detailed preparation of written reports and documentation, maintenance of job assignments, itinerary and schedule requirements.

**Essential Duties and Responsibilities include the following:**

* Execute scheduled service visits received from the Tampa office
* Update customer information as required
* Complete Customer Service Reports, time sheets, and expense reports
* Identify root cause of service issues-first time fix
* Maintain good customer relations
* 75-80% overnight travel
* Weekend/after hours work is occasionally required
* Overnight travel as required
* Must possess a valid drivers’ license
* Other duties and tasks as assigned

**Knowledge, Skills, Attitude:**

* Proven record of field service experience preferred. Will consider related experience from an engineering or manufacturing environment
* Ability to use all types of hand tools and digital test equipment
* Knowledge of mechanics, electronics, and distribution systems
* Working mechanical knowledge of conveyor systems
* Working knowledge of Windows Operating Systems and the ability to read blue prints and schematics
* Self-motivated for high performance
* Strong verbal and written communication skills
* Customer focused and detail oriented
* Experience working in a fast paced environment and meeting tight time constraints
* Fluency in English and Spanish a plus

**Physical Requirements:**

* Ability to lift and carry 50+lbs on a daily basis
* Ability to stand and squat for long periods of time while on the job

**Educational Requirements:**

* Associate of Science in Electronics, Electrical Engineering, or equivalent professional experience is required
* Bachelor of Science in Engineering is preferred

**METTLER-TOLEDO, LLC.,**is an Equal Opportunity Employer. ***We offer a very competitive compensation and benefits package.***Employees are eligible for coverage under our broad-based insurance programs, including basic medical, dental, and major medical. We also provide each employee with paid life insurance and paid accidental death and dismemberment insurance. We recognize the importance of financial planning and offer employees a 401(k) Savings Plan.

**METTLER-TOLEDO, LLC.,** is an Equal Opportunity Employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, sexual orientation, gender identity, disability status, protected veteran status, or any other characteristic protected by law.

**METTLER-TOLEDO, LLC.,** and its subsidiaries endeavors to make mt.com accessible to any and all users.  If you would like to contact us regarding the accessibility of our website or need assistance completing the application process, please contact HR Senior Representative (HR Department) at 813-889-9500 or [laly.vazquez@mt.com](mailto:laly.vazquez@mt.com).

**METTLER-TOLEDO, LLC.,** is an equal opportunity employer that recognizes the value in having a diverse workforce.

To find out more about **METTLER-TOLEDO, LLC.**and our products please view our YouTube video at  <https://youtu.be/e6MGN3yj0t8>

**U.S. Equal Employment Opportunity/Affirmative Action Information**  
Individuals seeking employment are considered without regards to race, color, religion, national origin, age, sex, marital status, ancestry, physical or mental disability, veteran status, or sexual orientation. You are being given the opportunity to provide the following information in order to help us comply with federal and state Equal Employment Opportunity/Affirmative Action record keeping, reporting, and other legal requirements.