METTLER TOLEDO Product Inspection has an opening for a **Head of Quality**. This position reports to the General Manager.

**Role/Purpose:**

Stimulate and support the continuous improvement process in the business to reduce their Cost-of-Poor-Quality ratios and improve the Quality performance in the eyes of their customers by enhancing and standardizing the Quality Management System and related processes, procedures, Tools/Tool Boxes, Manuals/Work Instructions, Quality Control Forms and skill levels of Quality and Operations managers and associates.

The majority of the products operate in a regulated environment and as a result compliance with the related requirements and rules/regulations globally and locally must be mirrored – in close collaboration with the global compliance team.

**Essential Duties and Responsibilities:**

* Strategic Development and Implementation of a proficient and robust Quality Management System across the facility:
* Leadership and Management of actual Quality Problem Resolution Process together with MOs, POs and SBU.
* Develop adequate Training and Skill Development for Quality Managers and Teams in the PO and MOs as well as for Product Managers.
* Support the POs in their efforts to achieve standard Quality Certifications (e.g., ISO9001) in a standardized fashion with a reasonable effort.
* Strong knowledge and understanding of quality systems and Lean theory.
* Experience creating and implementing a quality culture.

**Required Knowledge, Skills and Abilities**

* Strong Technical and Engineering background.
* Ability to develop a deep-enough understanding and knowledge about  products and respective manufacturing and assembly processes in-house and at suppliers.
* Knowledgable in risk assessment and risk prioritization.
* Experience in analyzing existing processes and procedures, identify the weak areas and potential flaws in the system, develop procedural and/or technical solutions eliminating or mitigating risks.
* Proven experience with managing critical customer relationships up to global Key Accounts during a Quality crisis with products or services in the field. Able to systematically guide a team from various parts of the organzation to analyze the problem, find root causes, identify containment measures, define countermeasures and communicate within the organization, to the MOs, and to customers openly and sufficiently.

**Minimum Education / Experience Required:**

* Master/Bachelor in Engineering from a well-known College/University
* Industry background ideally from:
	+ Automotive and Automotive Supplier industry
	+ Aerospace industry
	+ Precision Equipment industry
	+ Semiconductor/PCB/Electronics industry
* Proven years of job experience in:
	+ Quality Management
	+ Quality Auditing
	+ Operations and Production
	+ Industrial/Manufacturing Engineering
* Well-rounded experience and sufficient know how in e.g.,:
	+ Quality Tools like A3, 8D, FMEA, DRBFM, ….
	+ Lean Manufacturing
	+ Six Sigma

**Additional Requirements**

* Full English Proficiency level.
* Occasional Domestic and International travel will be required to fullfil the role as outlined.

Acustomed and proficient at working in global teams and with global partners.

* At ease with IT in general (Internet, Software, …) and in using computerized formats and query systems to analyze data and information to drive conclusions and results.
* Willing to go the extra mile for the customer to get a problem fixed and being available for crisis management – even on weekends or on holidays.
* Conceptual and analytical skills to focus on the end-to-end in a dynamic and challenging environment.
* Ability to influence peer and management team members